

Kodin

Autometa Labs



Windows Troubleshoot Guide

For Issues while Downloading Kodin

www.getkodin.com

Issues Facing while Kodin Installation

Download/Installation Issues:

- 1 Edge/Chrome Says 'Isn't commonly downloaded'
- 2 Microsoft Defender SmartScreen – 'Make sure you trust...'

Antivirus Block Issues:

- 1 Antivirus/McAfee blocks Kodin
- 2 Antivirus Quarantined the Installer

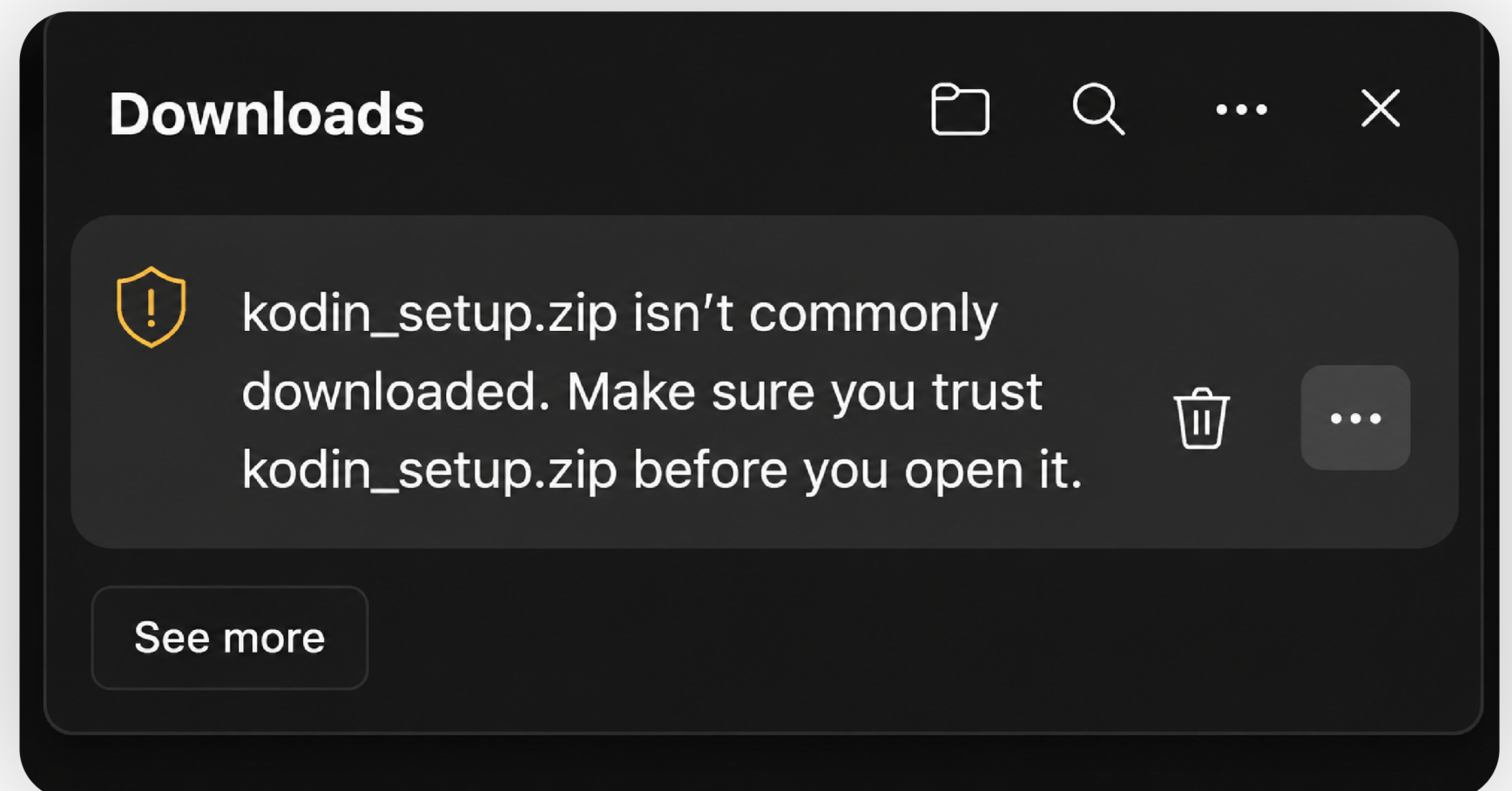
Edge Says “Isn't commonly downloaded

Error :

‘Isn't Commonly Downloaded’ Warning

Short explanation :

Microsoft Edge/Chrome may show this warning when a file isn't commonly downloaded or newly added/updated.



Edge Says “Isn't commonly downloaded

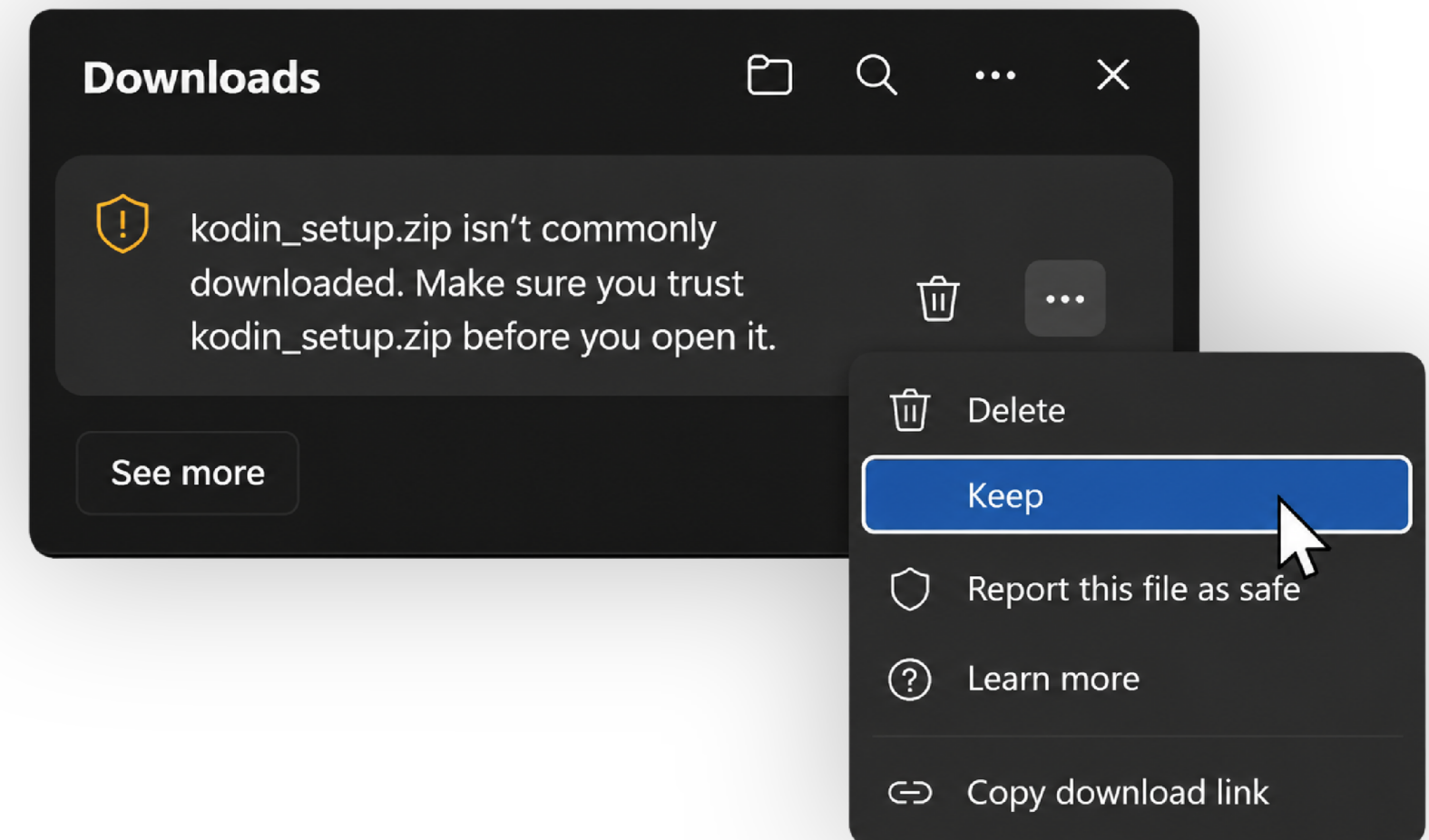
Solution :

Step 1 – First, Make sure **kodin_setup.exe** was downloaded from the official Kodin website.

Step 2 – Open the download panel and locate the Kodin download.

Step 3 – Select the options menu

Step 4 – Click on ‘Keep’ or ‘Keep Anyway’



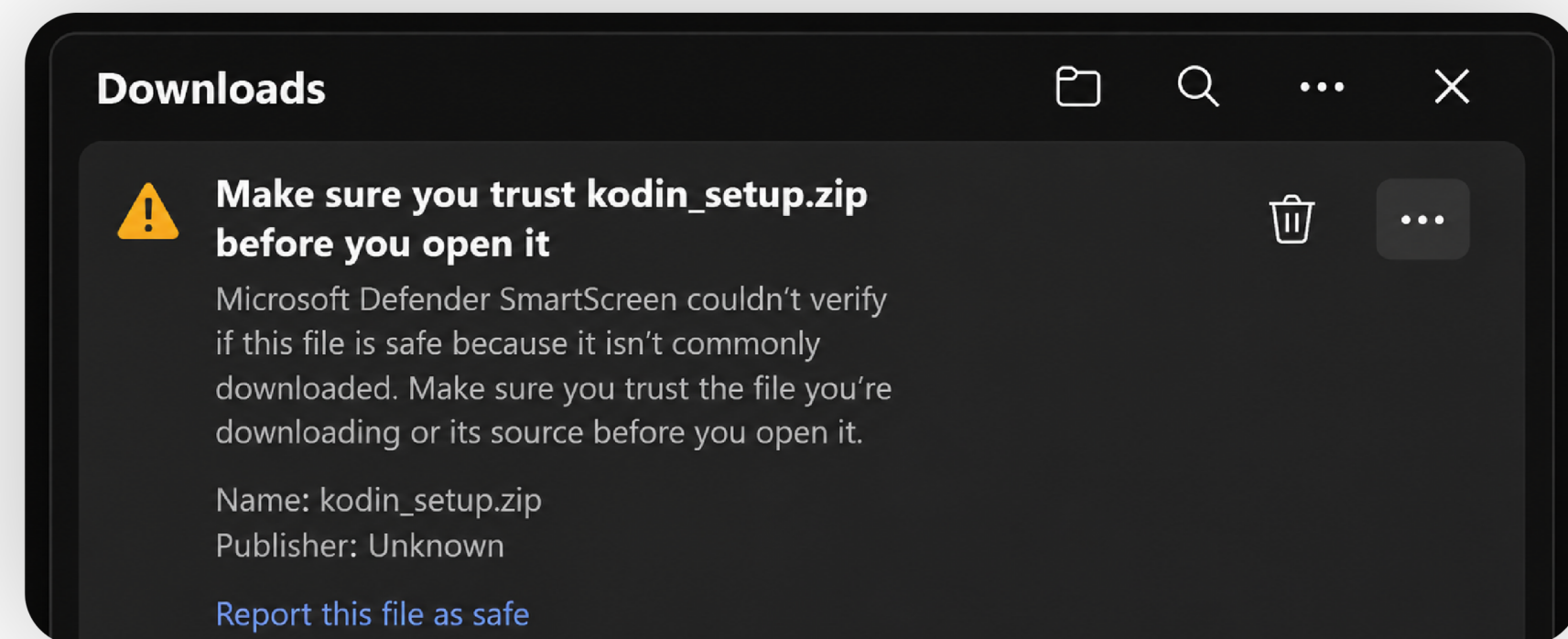
Microsoft Defender SmartScreen – ‘Make sure you trust..’

Error :

Microsoft Defender SmartScreen
Warning

Short explanation :

SmartScreen checks downloaded files for known threats and reputation. New or less commonly downloaded applications may receive a warning even when the file is legitimate.

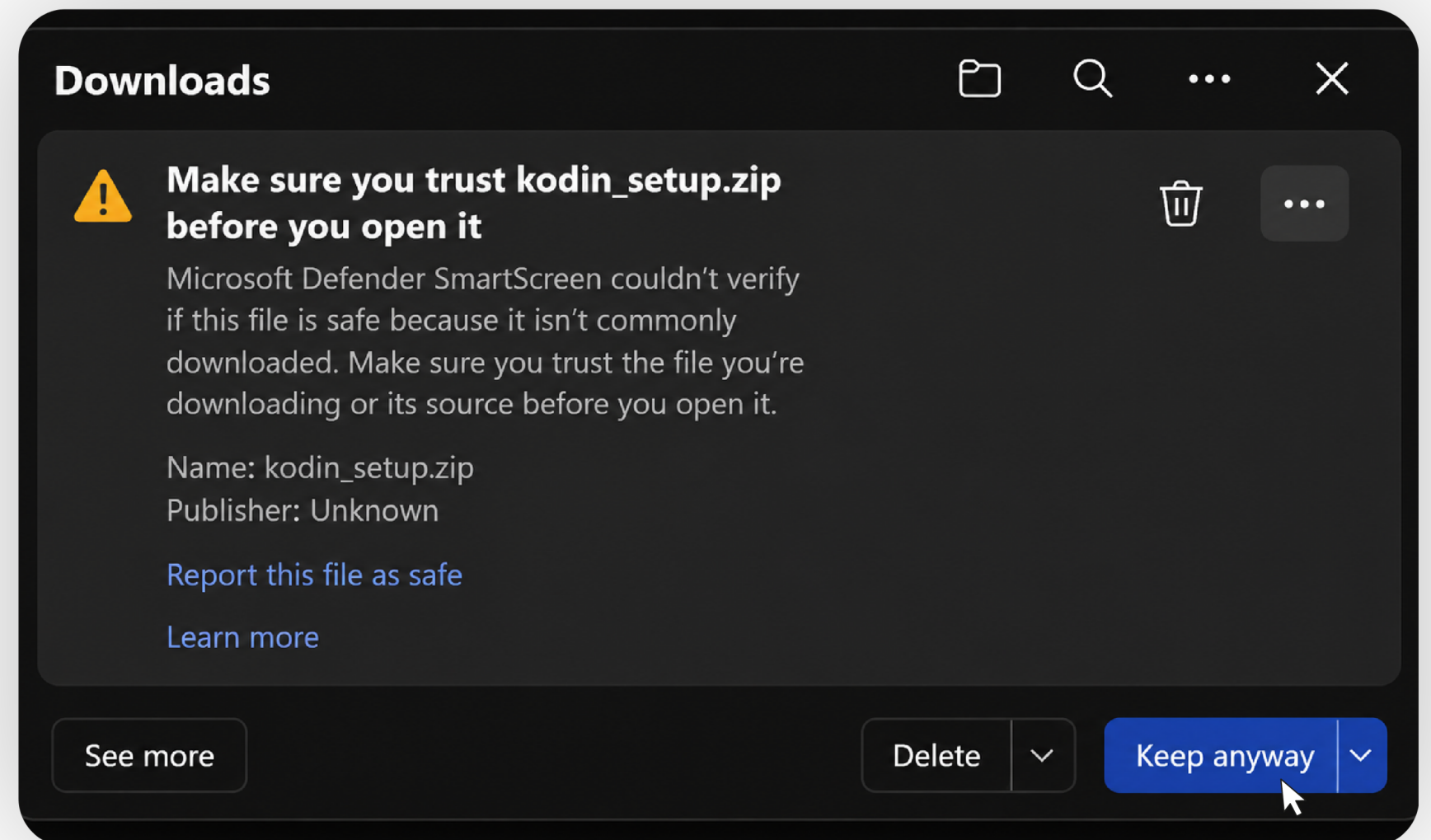


Microsoft Defender SmartScreen – ‘Make sure you trust..’

Solution :

Step 1 – Confirm that the file is kodin_setup.exe.

Step 2 – After confirmation, click on Browser's ‘Keep anyway’ option to retain the download.



SmartScreen may show “Publisher Unknown”

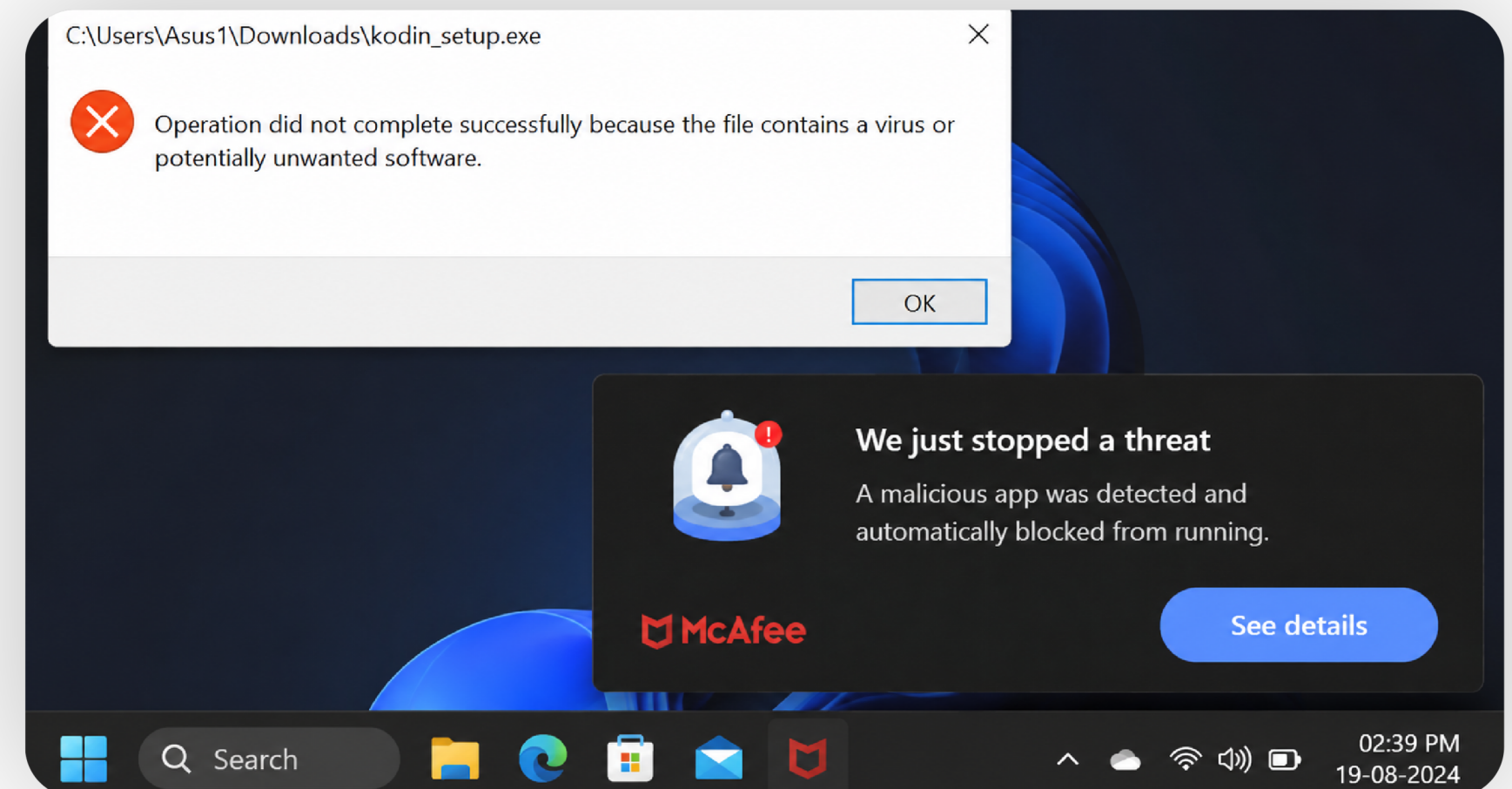
Antivirus/McAfee blocks Kodin

Error :

Antivirus Blocking Kodin?

Short explanation :

Your antivirus may detect the Kodin installer as a potential threat and prevent it from opening. This can happen with newly released or less commonly downloaded .exe files.



Turn off Real-Time Scanning in McAfee

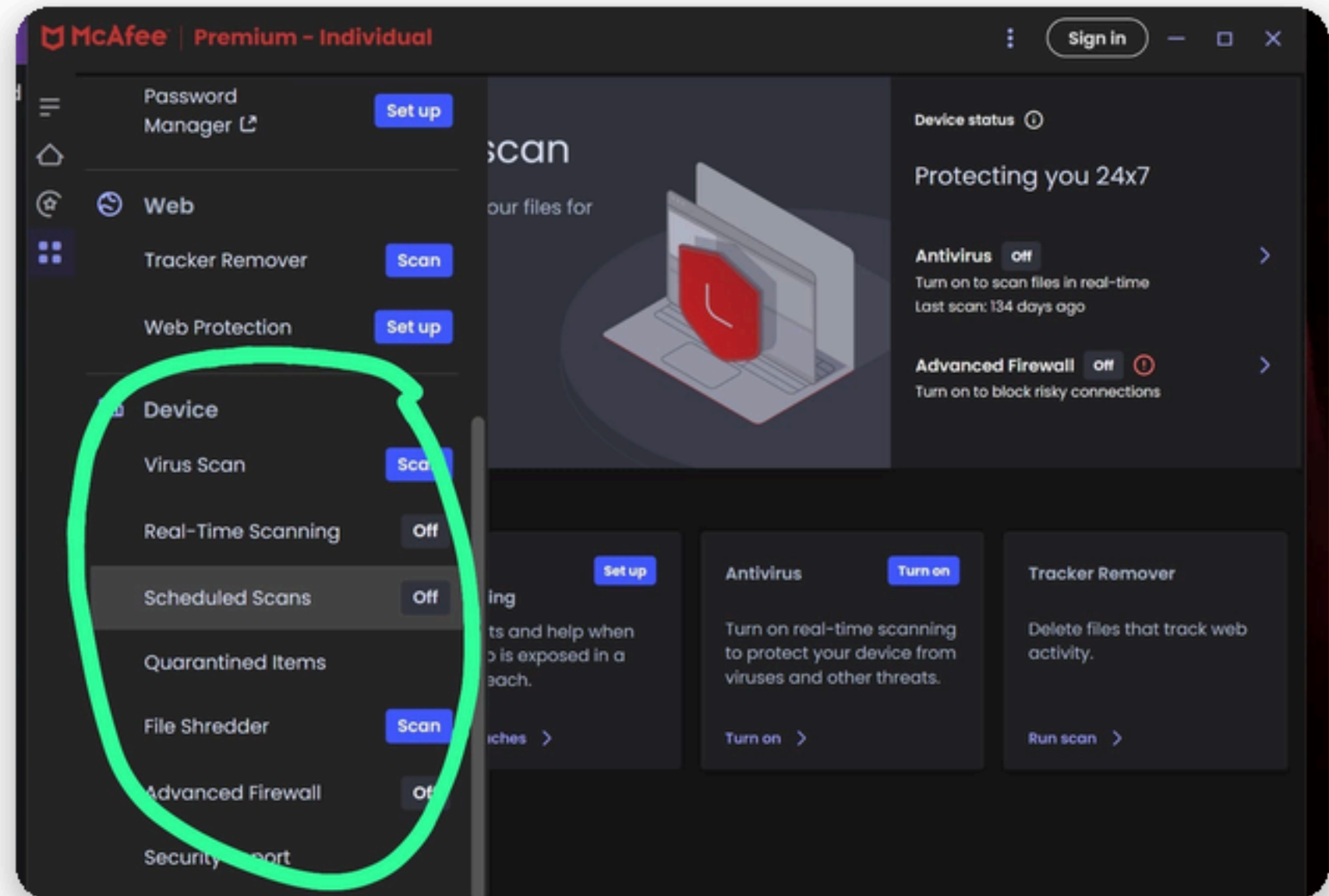
Solution :

Step 1 – Open **McAfee** software and go to **Home**.

Step 2 – Turn **Real-Time Scanning** to **Off**.

Step 3 – Also turn off **Scheduled Scans** and **Advanced Firewall**.

Step 4 – Then **run the Kodin installer** again.



Turn off Real-Time Scanning, Scheduled Scans, and Advanced Firewall.

Turn off Smart App Control

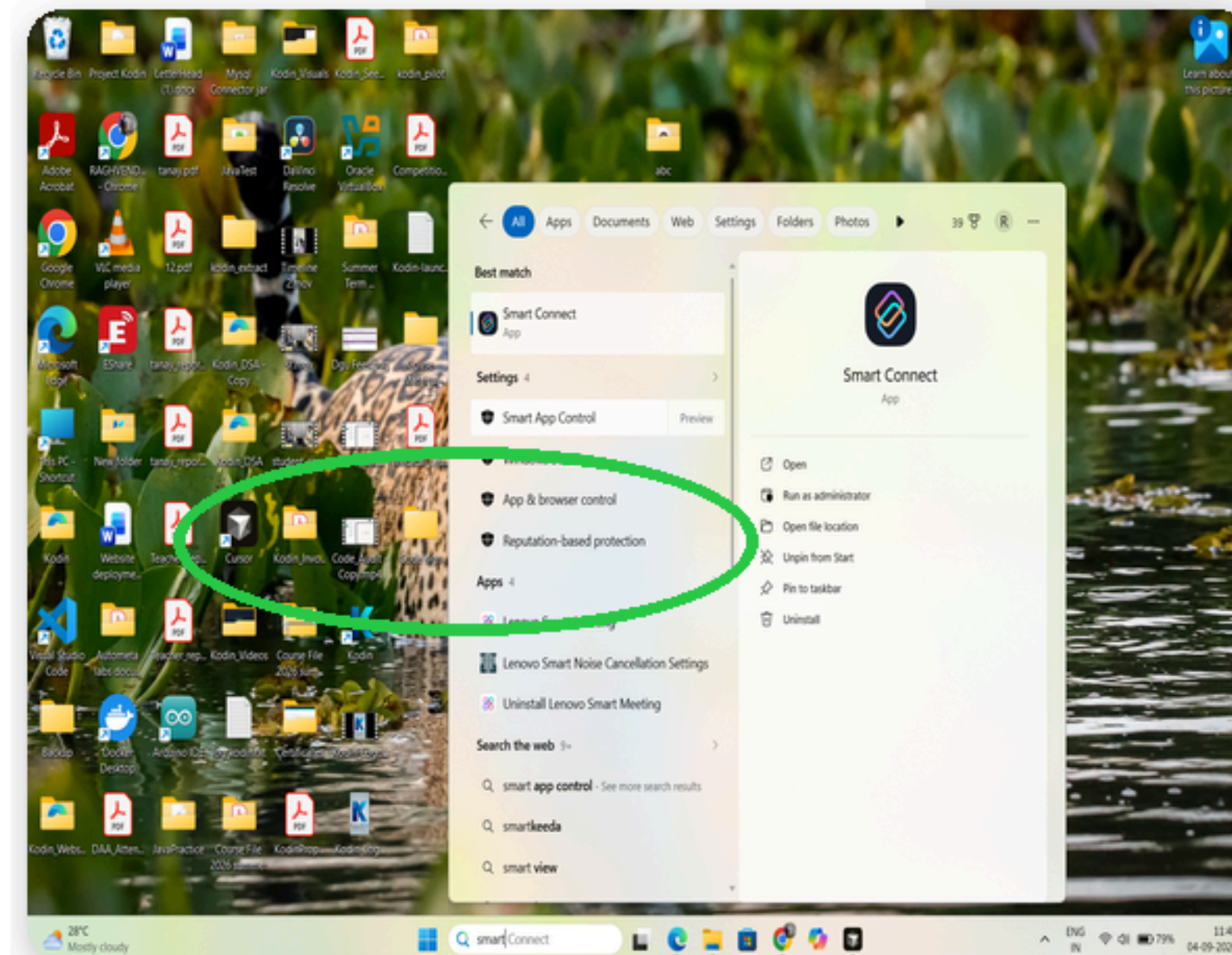
Solution :

Step 1 – Open **Windows Search** and type **smart**.

Step 2 – Under **Settings**, click **Smart App Control**.

Step 3 – This opens **Windows Security** so you can turn it off.

Turning Smart App Control **Off** will not block Kodin download and installation.



Search for Smart App Control in Windows Settings

Set Smart App Control to Off

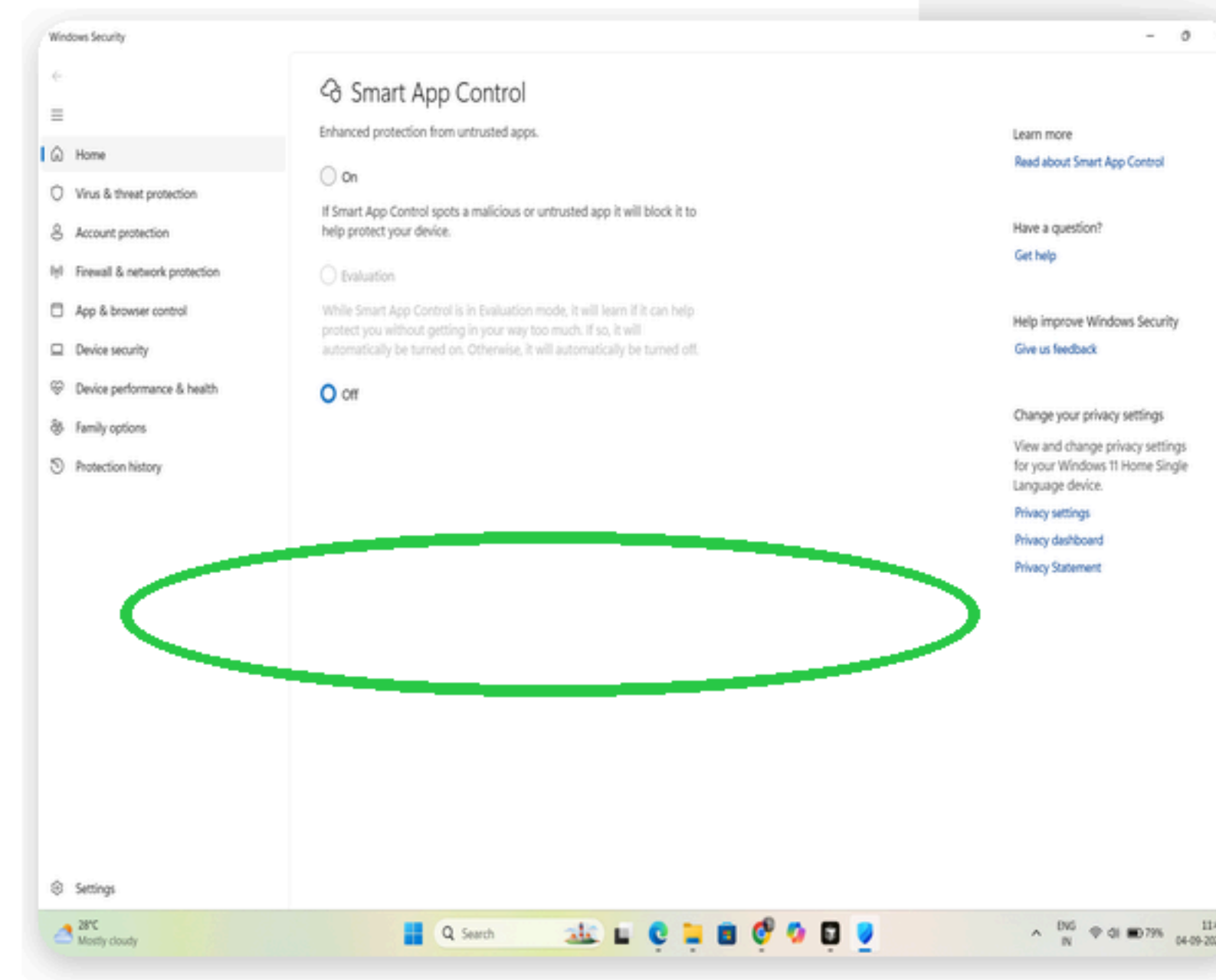
Solution :

Step 1 – In **Windows Security**, open **Smart App Control**.

Step 2 – Select **Off** — not On or Evaluation.

Step 3 – Then **run the Kodin installer** again.

Turning this **Off** will not block Kodin download and installation.



Select Off so download and installation are not blocked



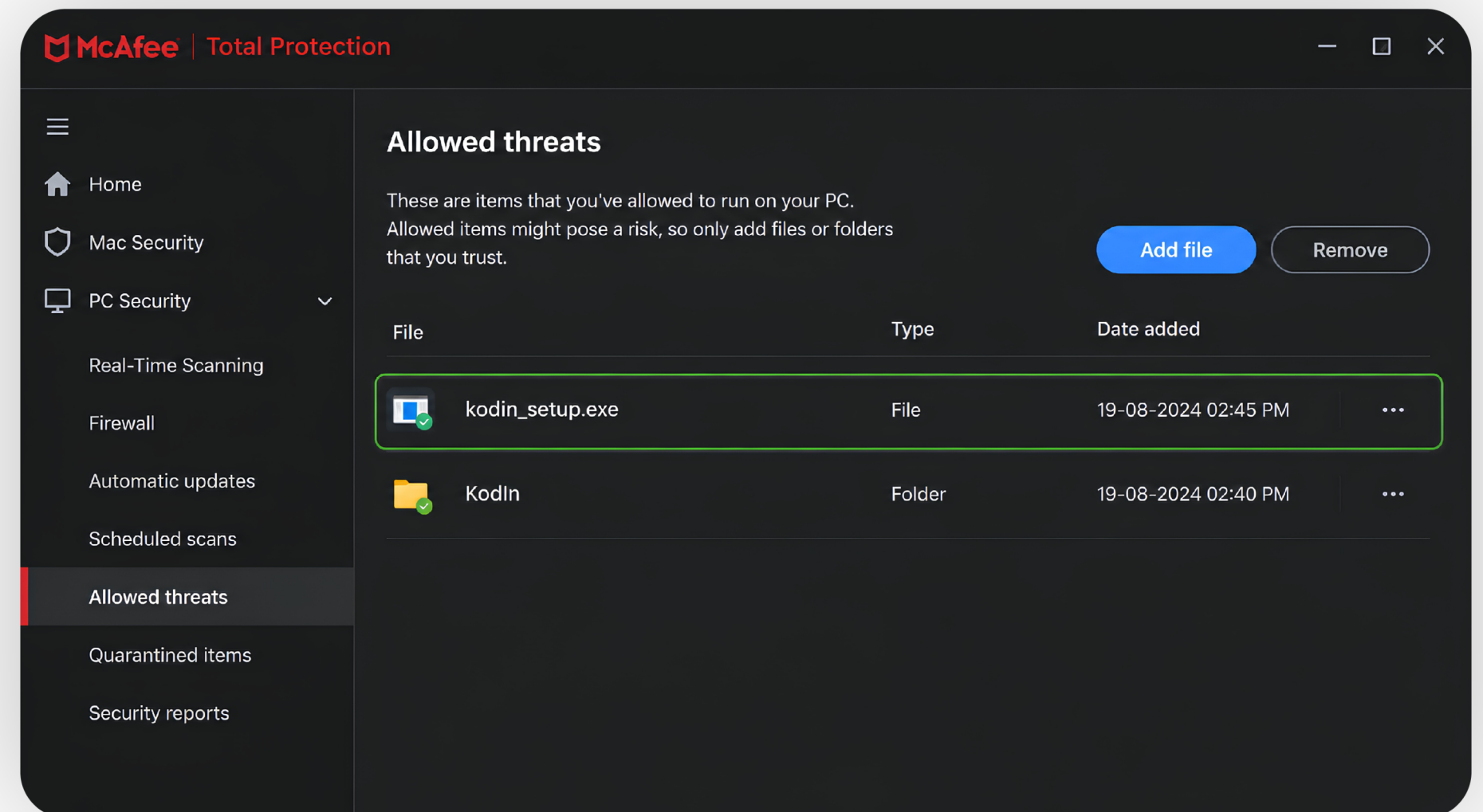
Antivirus/McAfee blocks Kodin

Solution :

Step 1 – Open your antivirus software and view its Detected Threats / Protection History.

Step 2 – Look for the Kodin installer and mark it in allowed threats/ safe items.

Step 3 – Restart your pc once, and then try to run the Kodin installer again.



Make sure you downloaded kodin_setup.exe directly from the official Kodin website.



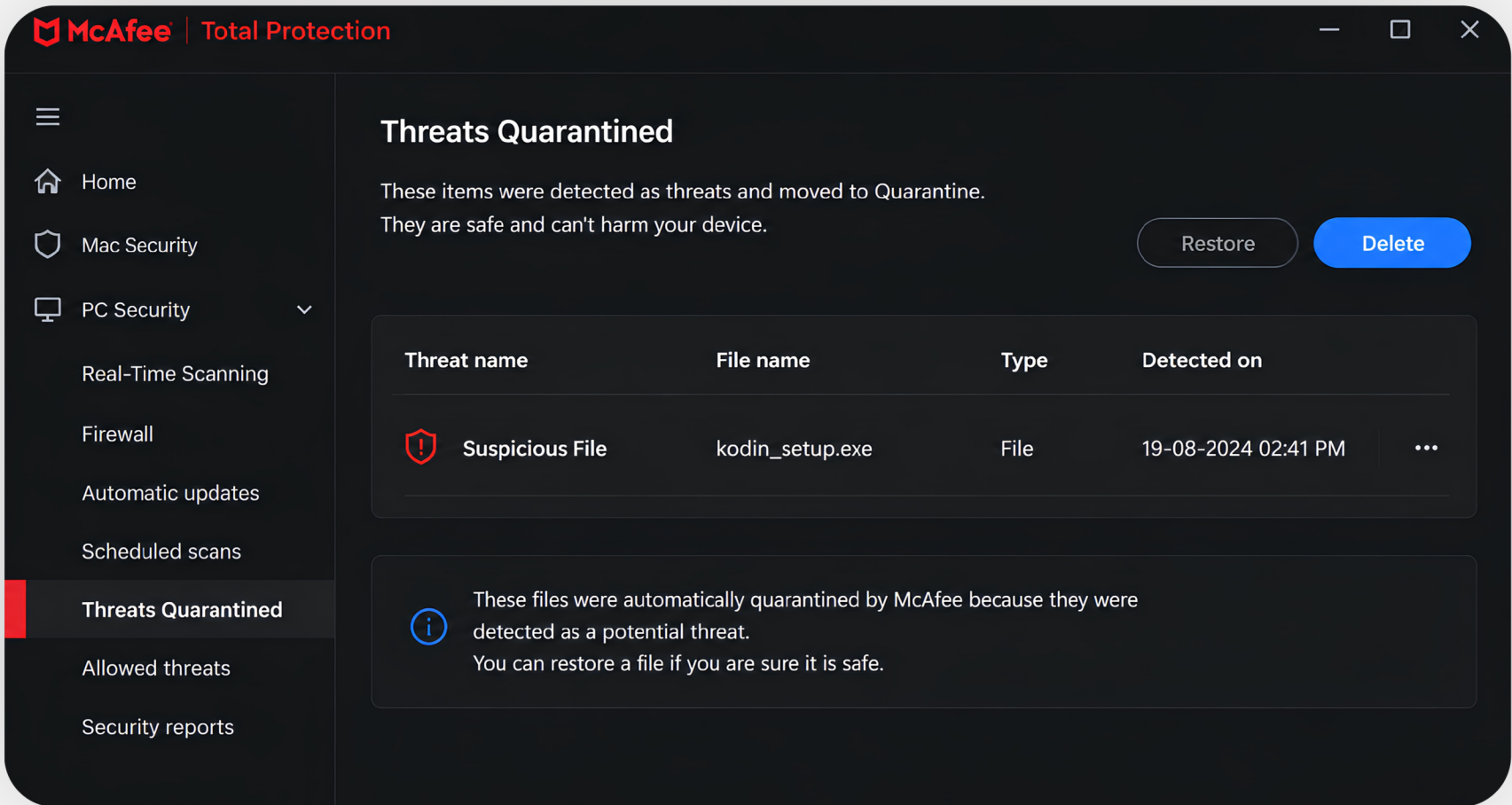
Antivirus Quarantined the Installer

Error :

Check Antivirus Quarantined Items

Short explanation :

Your antivirus may detect the Kodin installer as a potential threat and quarantined it. This can happen with newly released or less commonly downloaded .exe files.



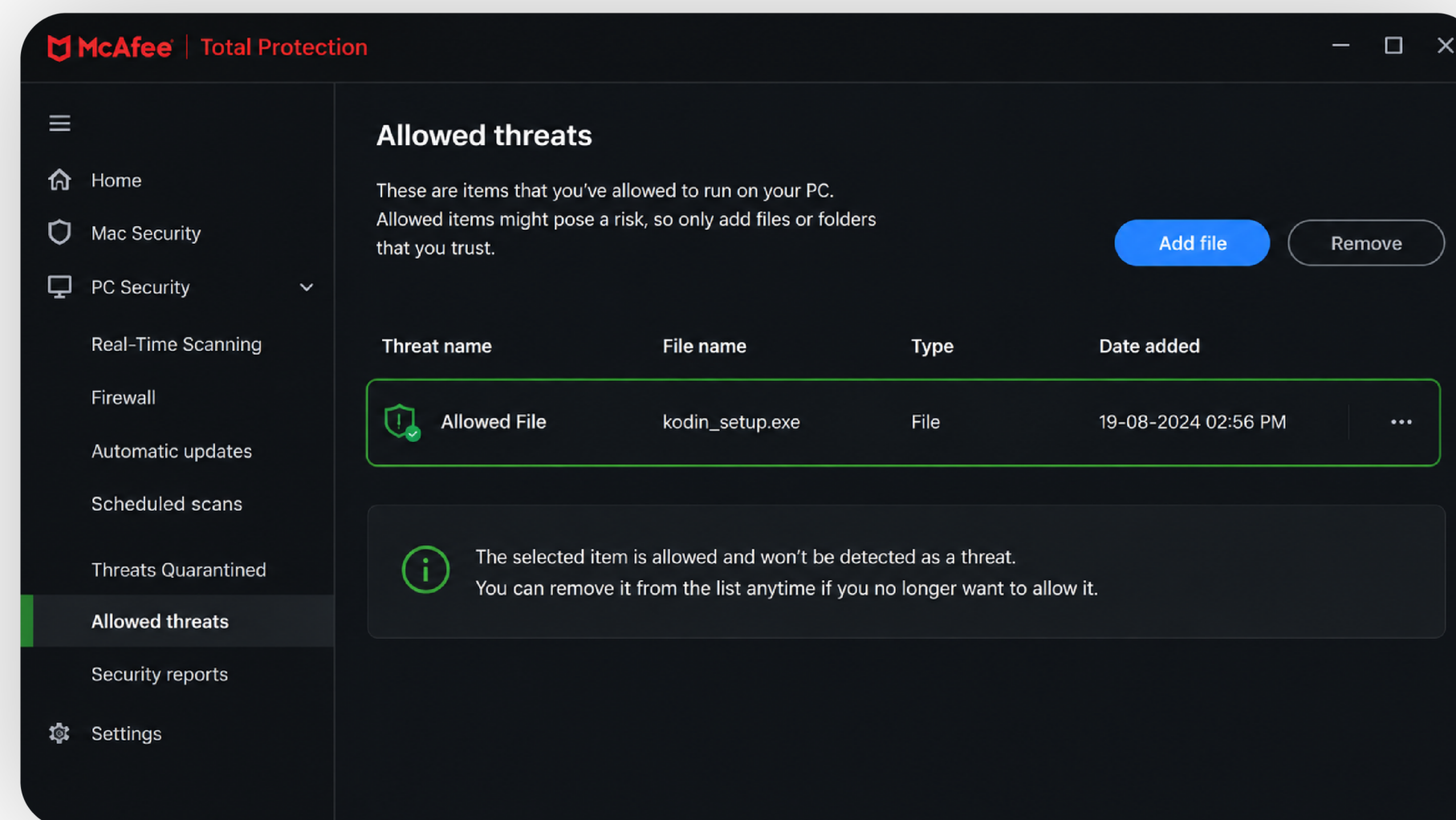
Antivirus Quarantined the Installer

Solution :

Step 1 – Open your antivirus software and view its **Threats Quarantined** or **Protection History**.

Step 2 – Look for the Kodin installer and mark it in **allowed threats/ safe items**.

Step 3 – Restart your pc once, and then try to run the Kodin installer again.



Make sure you downloaded kodin_setup.exe directly from the official Kodin website.

Thank you for installing **Kodin**

Still facing installation issues? Reach out to us at admin@getkodin.com



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